

3 July 2013

**Quarter 4 2012/13
Performance Management Report**

**Report of Corporate Management Team
Lorraine O'Donnell, Assistant Chief Executive
Councillor Simon Henig, Leader**

Purpose of the Report

1. To present progress against the council's corporate basket of performance indicators (PIs) for the Altogether Healthier theme and report other significant performance issues for 2012/13.

Background

2. This is the end of year corporate performance report of 2012/13 for the council. The report contains information on key performance indicators, risks and Council Plan progress.
3. The report sets out an overview of performance and progress by Altogether priority theme. Key performance indicator progress is reported against two indicator types which comprise of:
 - a. Key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners; and
 - b. Key tracker indicators – performance will be tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence.
4. A summary of key performance indicators is provided at Appendix 3. More detailed performance information and Altogether theme analyses are available on request from performance@durham.gov.uk.

Developments since last quarter

5. Extensive work has been undertaken by all services to develop the draft 2013/14 corporate indicator set and 4-year targets. Appendix 4 sets out the proposed measures to be used to monitor progress towards achievement of the council's priorities as set out in the 2013-17 Council Plan. The proposed indicator set is based around our six Altogether priority themes and will be used to measure the performance of both the council and the County Durham Partnership. All Members have been invited to have input into this process through an Overview and Scrutiny Management Board (OSMB) workshop held on 14 March 2013 and their views have been incorporated in the final draft indicator set. The key outcomes from the OSMB workshop are provided at Appendix 5. The new basket of performance indicators together with targets will form the basis of the quarterly performance monitoring reports from quarter 1 2013/14.
6. Specific changes to note in respect to the proposed corporate indicator set include:

- a. This year has seen a number of satisfaction indicators removed from the corporate indicator set mainly due to intervals that surveys are carried out. Options are being considered to report measures of satisfaction through another process.
 - b. The corporate indicator set contains a number of proposals for measuring the impact of welfare reform changes in County Durham as they are rolled out throughout the year. This will enable the effects to be reported through the quarterly performance reports. Some of these indicators are already measured but others are new proposals.
 - c. There will also be a stronger focus this year on input measures in our performance framework. This will allow us to better quantify productivity in the forthcoming year and to monitor the effects of reductions in resources and increases in volume driven by the economic situation and national policy changes such as welfare reform.
 - d. In setting targets for the forthcoming 4 years it is acknowledged that in some areas aspirations are less challenging for the forthcoming year compared to previous years. In these areas targets have remained static or are set below the previous year targets or performance rather than showing a continuing improvement trend. Services have advised that some targets have been set as a threshold and the focus is on maintaining performance in light of the economic climate and funding reductions.
7. An indicator specification document is available from the document library on the Councillors Intranet homepage at: <http://intranet/sites/Councillors/default.aspx>. The document details all definitions in relation to the performance indicators within the corporate set and highlights any known data quality issues.

Altogether Healthier: Overview

Performance indicators				
	Red	Amber	Green	N/A
Direction of travel	4 (24%)	4 (24%)	9 (53%)	5
Performance against target	5 (24%)	1 (5%)	15 (71%)	1

Actions				
	Red	Green	White	Deleted actions
Performance against target *1 blank	0 (0%)	5 (14%)	30 (83%)	1 (3%)

Council Performance

8. Key achievements this quarter include:

- a. A total of 3,468 people have stopped smoking between April and December 2012. This equates to 821 per 100,000 population, exceeding the target of 723 per 100,000 population (3,055 smoking quitters).
- b. Changing the Physical Landscape (CPAL) is a physical activity intervention project in support of the NHS Health Check Programme, which County Durham Sport was commissioned by NHS County Durham to develop, coordinate and manage. The total number of people commencing the CPAL programme was 13,292 against a target of 5,800. The main measure of success/effectiveness of the programme is that 60% of people sustained an increased level of physical activity after 6 months against a target of 58%.
- c. Move4Life replaces CPAL and will continue to deliver in 2013/14. Move4Life is an exciting programme aiming to get local people active through a range of activities tailored for those who are either not active enough, overweight or have a family history of cardiovascular disease and type 2 diabetes. Examples of activities include aqua classes and cycling.
- d. The number of adults aged 65 and over who were admitted on a permanent basis to residential or nursing care has decreased by 5%; from 826 admissions in 2011/12 to 782 in 2012/13. This equates to a rate of 840.7 per 100,000 population against a target of 879 per 100,000 population (818 admissions).
- e. At the end of March 2013, 56.7% of service users in receipt of community services had a personal budget, which compares to 53.5% at the same time last year and exceeds the 2012/13 target of 50%. This also exceeds the 2011/12 statistical neighbours average of 40.9% and England average of 43%.
- f. Of people who were discharged from hospital in 2012/13 into intermediate care, reablement or rehabilitation services, 87% were still living at home three months after their discharge. The nationally reported measure is based upon only those clients discharged between October and December 2012; this figure was 85.2% which exceeded the target of 85%. Latest benchmarking data for 2011/12 show performance is above the statistical neighbours average of 83.5% and England average of 82.7%
- g. Latest feedback from service user surveys highlights:
 - 93.7% of adult social care service users reported that they were satisfied with the care and support services they receive. This has exceeded the 2012/13 target of 92%, and

satisfaction reported last year (92.1%). This also exceeds the 2011/12 national Adult Social Care Survey England (90.1%) and North East (92.7%) averages.

- 94.9% of adult social care service users who had been assessed or reviewed stated that the care and support services they received had improved their quality of life. Additionally, 98% were happy with the way they were treated by their social worker during their assessment or review
- 79.3% of reablement service users reported that they achieved all or most of the goals they had set out to achieve at the start of their reablement service. This has exceeded the 2012/13 target of 75% and performance last year (75.6%). Additionally, 96% of reablement service users reported that they felt more confident following their package of reablement.

9. The key performance improvement issues for this theme are:

- a. A continued low level of breastfeeding rates. Overall, 27.6% of mothers were breastfeeding at 6-8 weeks between January and March 2013 (381 of 1380 mothers). Although this has increased from 23.5% for the same period last year, the rate has reduced from 30.6% in quarter 3 and has not achieved the target of 31.8%. Actions being taken in County Durham to encourage more mothers to breastfeed include:
 - A breastfeeding 'Buddying' pilot in East Durham where mothers who currently breastfeed give support and advice to new mothers who wish to breastfeed.
 - One Point Service Managers rolling out Baby Cafes across the county.
 - The Public Health Team working with the National Childbirth Trust to commission additional breastfeeding support in the most deprived localities in the county i.e. Easington, Derwentside and Sedgfield.
 - The Public Health Team commissioning services to improve uptake of breastfeeding in under 25 year olds.
- b. A total of 13% of people leaving drug treatment between July 2011 and June 2012 did so successfully (257 of 1975), against an annual target of 15%. This is slightly below latest benchmarking data; Durham's statistical neighbours average is 14% and national performance is 15%. The Drugs and Alcohol Community Team (DACT) is looking to encourage more non opiate/crack cocaine users (OCUs) into treatment to reflect changing patterns in drug use. This has included:
 - Meeting with staff and student union representatives at Durham University to discuss working with students who have been using drugs recreationally and are beginning to get into difficulties due to their drug use. Treatment workers will carry out short intense programmes with students on a self-referral basis
 - Carrying out recovery audits in all seven treatment centres to identify best practice, with the aim of improving performance around successful completions
 - Training seven service users who have been drug and crime free for over 6 months as ambassadors; to act as role models for both staff and other service users in treatment, showing that recovery is possible.

10. Tracker indicators for this priority theme (see Appendix 3, table 2) show:

- a. The under 75 mortality rate from all circulatory diseases has reduced from 71.6 per 100,000 population in 2010 to 70.6 in 2011. Although a reduction has been achieved the rate remains above the North East (68.6) and England (58) mortality rates.

- b. The under 75 mortality rate from all cancers has increased from 115.6 per 100,000 population in 2010 to 120.7 in 2011. This equates to a 4.4% increase for County Durham, a trend which was replicated for the North East region (2.2% increase) but not nationally (1% reduction). This rate remains above the England (107) but below the North East (125.7) mortality rates.

11. There are no key risks in delivering the objectives of this theme.

Recommendation

12. That the Adults, Wellbeing and Health Overview and Scrutiny Committee receive the report and consider any performance issues arising there from.

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Appendix 1: Implications

Finance

Latest performance information is being used to inform corporate, service and financial planning.

Staffing

Performance against a number of relevant corporate health PIs has been included to monitor staffing levels and absence rates.

Risk

Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

Equality and Diversity/Public Sector Equality Duty

Corporate health PIs and key actions relating to equality and diversity issues are monitored as part of the performance monitoring process.

Accommodation

Not applicable

Crime and Disorder

A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Human Rights

Not applicable

Consultation

Not applicable

Procurement

Not applicable

Disability Issues

Corporate health PIs and key actions relating to accessibility issues and employees with a disability are monitored as part of the performance monitoring process.

Legal Implications

Not applicable

Appendix 2: Key to symbols used within the report

Where icons appear in this report, they have been applied to the most recently available information.

Performance Indicators:

Direction of travel

Latest reported data have improved from comparable period



Latest reported data remain in line with comparable period



Latest reported data have deteriorated from comparable period



Performance against target

Performance better than target

Getting there - performance approaching target (within 2%)

Performance >2% behind target

Actions:



WHITE

Complete. (Action achieved by deadline/achieved ahead of deadline)



GREEN

Action on track to be achieved by the deadline



RED

Action not achieved by the deadline/unlikely to be achieved by the deadline

Benchmarking:



GREEN

Performance better than other authorities based on latest benchmarking information available



AMBER

Performance in line with other authorities based on latest benchmarking information available



RED

Performance worse than other authorities based on latest benchmarking information available

Appendix 3: Summary of Key Performance Indicators

Table 1: Key Target Indicators

Ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Healthier										
26	Four week smoking quitters per 100,000 population (former NI 123)	821	Apr-Dec 2012	723	GREEN	913	RED	588 GREEN	814* GREEN	Apr - Dec 2012
27	% of the total eligible population screened for bowel cancer	61.8%	Apr-Jun 2012	60.0%	GREEN	58.1%	GREEN			
28	% of the total eligible population screened for cervical cancer	80.9%	Jul - Sep 2012	80%	GREEN	80.9%	AMBER	78.6% GREEN	79.8%* GREEN	2011/12
29	Number of health checks delivered to target population (aged 40-74)	8,206	Apr-Dec 2012	20,046	RED	15,714	RED			
30	Prevalence of breastfeeding 6-8 weeks after birth	27.6%	Jan-Mar 2013	31.8%	RED	23.5%	GREEN	47.2% RED	31.8%* AMBER	Oct - Dec 2012
31	Number of adult community health checks/health appraisals completed	2154	Apr-Sep 2012	1250	GREEN	New indicator	N/A			
32	Number of people in treatment with the Community Alcohol Service (CAS) as a percentage of the estimated drinking population Also in Altogether Safer	7.0%	Apr-Dec 2012	8.2%	RED	7.9%	RED			
33	% of all exits from alcohol treatment that are planned discharges Also in Altogether Safer	72%	Apr-Dec 2012	64%	GREEN	61%	GREEN	59% GREEN		Apr - Sep 2012
34	% of service users reporting that the help and support they receive has made their life "much" or "a little" better.	94.9%	Apr 12 - Mar 13	92%	GREEN	Not comparable	N/A			
35	Overall satisfaction rating of social care users	93.7%	Apr 12 - Mar 13	92%	GREEN	92.1%	GREEN	90.1% GREEN	92.7%* GREEN	2011/12

Ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
36	Adults in contact with secondary mental health services in paid employment (former NI 150)	11.7%	as at 31 Dec 2012	9%	GREEN	10.7%	GREEN	8.0%	7.5%**	2011/12
37	Overall satisfaction rate of carers	83.6%	Oct 2012	81%	GREEN	New indicator	N/A	83%		2009/10
38	Adults aged 18-64 per 100,000 population admitted on a permanent basis in the year to residential or nursing care	13.4	Apr 12 - Mar 13	10	RED	11.0	AMBER	19.4	17**	2011/12
39	Adults aged 65+ per 100,000 population admitted on a permanent basis in the year to residential or nursing care	840.7	Apr 12 - Mar 13	879	GREEN	907	GREEN	705.9	804.1**	2011/12
40	% of service users that have had care needs reviewed	92.0%	Apr 12 - Mar 13	92%	GREEN	94.4%	RED			
41	Social care service users offered self-directed support (direct payments and individual budgets) (former NI 130)	56.7%	as at 31 Mar 2012	50.0%	GREEN	53.5%	GREEN	43.0%	40.9%**	2011/12
42	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	85.2%	Oct-Dec 2012	85%	GREEN	86.0%	AMBER	82.7%	83.5%**	2011/12
43	Overall satisfaction rating for intermediate care services	93.0%	Apr 12 - Mar 13	95%	AMBER	95.2%	AMBER			
44	% of people completing reablement who had achieved their goals (regional indicator)	79.3%	Apr 12 - Mar 13	75%	GREEN	75.6%	GREEN			
45	Successful completions as a percentage of total number in drug treatment Also included in Altogether Safer	13%	Jul 11 - Jun 12	15%	RED	Not available	N/A	15%	14%**	Jul 2011 - Jun 2012

Ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
46	Number of people from the cardiovascular disease (CVD) risk group, their families and others commencing Changing the Physical Landscape (CPAL) programme	13,292	Apr 12 - Mar 13	5800	GREEN	4682	GREEN			
47	Number of new referrals onto Improving Access to Psychological Therapies (IAPT) programme (interventions for treating people with depression and anxiety disorders)	2322	Oct-Dec 2012	TBC	N/A	Not available	N/A			

Table 2: Key Tracker Indicators

Ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Healthier										
144	Mortality rate from all circulatory diseases at ages under 75, per 100,000 pop (former NI 121)	70.6	2011	71.6	GREEN	71.6	GREEN	58	68.6*	2011
								RED	RED	
145	Mortality rate from all cancers at ages under 75, per 100,000 pop (former NI 122)	120.7	2011	115.62	RED	115.62	RED	107	125.7*	2011
								RED	GREEN	
146	Male life expectancy at birth (years)	77	2008-10	76.9	AMBER	76.9	AMBER	78.58	77.2*	2008-10
								RED	AMBER	
147	Female life expectancy at birth (years)	81	2008-10	80.7	AMBER	80.7	AMBER	82.57	81.2*	2008-10
								RED	AMBER	
148	Alcohol related hospital admissions (per 100,000 population, former NI 39) Also included in Altogether Safer	2483	Apr 11 - Mar 12	2486	AMBER	2486	AMBER	1895	2597**	2010/11
								RED	GREEN	
149	% respondents who feel that their health in general is good	67.4%	2009	69.2%	RED	69.2%	RED	75.80%	70%	2008
								RED	RED	
150	% of the adult population participating in at least 30 minutes sport and active recreation of at least moderate intensity on at least 3 days a week (Active People Survey) (former NI 8)	24.0%	Oct 2010-2012	23.3%	GREEN	23.3%	GREEN	22.6%	22.1%*	2012
								GREEN	GREEN	

Ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
151	Delayed transfers of care from hospital per 100,000 population (former NI 131)	10.7	Apr 12 - Mar 13	10.7	AMBER	4.9	RED	9.68	7.92	Apr 2012 - Feb 2013
								RED	RED	
152	Delayed transfers of care from hospital which are fully or partially attributable to adult social care per 100,000 population (former NI 131)	1.76	Apr 12 - Mar 13	1.86	AMBER	1.00	RED	3.4	2.35	Apr 2012 - Feb 2013
								GREEN	GREEN	
153	Mortality attributable to smoking per 100,000 population	275.1	2008-10	290.2	GREEN	290.2	GREEN	216		2007-9
154	All cause mortality rate at ages under 65 per 100,000 population	247	2008-10	246	AMBER	246	AMBER	212.17	246.36*	2008-10
								RED	AMBER	

2013/14 Corporate Basket of indicators

APPENDIX 4

Ref	Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2012/13 Target	Proposed targets				National Comparison
							2011/12	2012/13 (YTD)		2013/14	2014/15	2015/16	2016/17	
Altogether Healthier														
68	Tracker	AWH AH9	Female life expectancy at birth (years)	CAS	Annual		81 (2008-10)	Not due						82.6 (2008-10)
69	Target	AWH AH10	Four week smoking quitters per 100,000	CAS	Quarterly		1,308	554 per 100,000 (2340 quitters) (Apr-Sep 2012)	1154 per 100,000 (4,875)	1193 per 100,000 (5,066)	Not set	Not set	Not set	944 (2011-12)
70	Target	AWH AH2	Percentage of eligible people who receive an NHS health check	CAS	Quarterly		73.5%	Not available	Not set	20% of eligible population	20% of eligible population	20% of eligible population	20% of eligible population	51.6% (2011-12)
71	Target	AWH AH3i	Percentage of people eligible for bowel cancer screening who were screened adequately within a specified period	CAS	Quarterly		81.2%	78.8% (2012)	80%	80%	Not set	Not set	Not set	75.3% (2012)
72	Target	AWH AH3ii	The percentage of women eligible for cervical screening who were screened adequately within a specified period	CAS	Quarterly		66.8% (Jan-Mar 2012)	61.8% (Apr-May 2012)	60%	60%	Not set	Not set	Not set	
73	Target	AWH AH4	Under 75 all cause mortality rate per 100,000 population	CAS	Annual		302 (2010)	Not due	Not set	296.8 (2011)	288 (2012)	279.5 (2013)	271.2 (2014)	272.8 (2010)

Ref	Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2012/13 Target	Proposed targets				National Comparison
							2011/12	2012/13 (YTD)		2013/14	2014/15	2015/16	2016/17	
74	Target	AWH AH6	Under 75 mortality rate from cardiovascular diseases (including heart disease and stroke) per 100,000 population	CAS	Annual		70.6 (2011)	Not due	Not set	62.9 (2012)	58.8 (2013)	54.9 (2014)	51.3 (2015)	58.0 (2011)
75	Target	AWH AH7	Under 75 mortality rate from cancer per 100,000 population	CAS	Annual		120.7 (2011)	Not due	Not set	116.1 (2012)	113.9 (2013)	111.8 (2014)	109.7 (2015)	107.0 (2011)
76	Tracker	AWH AH8	Male life expectancy at birth (years)	CAS	Annual		77 (2008-10)	Not due						78.6 (2008-10)
77	Target	N/A	Under 75 mortality rate from liver disease per 100,000 population	CAS	Annual		18.1 (2009-11)	Not due	Not set	18.5 (2010-12)	18.8 (2011-13)	19.1 (2012-14)	19.4 (2013-15)	14.7 (2009-11)
78	Target	N/A	Under 75 mortality rate from respiratory diseases per 100,000 population	CAS	Annual		29.1 (2009-11)	Not due	Not set	28.5 (2010-12)	27.8 (2011-13)	27.1 (2012-14)	26.4 (2013-15)	23.8 (2009-11)
79	Target	N/A	The percentage of women eligible for breast screening who were screened adequately within a specified period	CAS	Quarterly		79.9%	79.3% (2012)	70%	70%	Not set	Not set	Not set	76.9% (2012)
80	Target	AWH AS5	Percentage of exits from alcohol treatment (Community Alcohol Service) that are planned discharges	CAS	Quarterly		64%	70% (Apr-Dec)	64.0%	2% above England average	Not set	Not set	Not set	58% (2011-12)

Ref	Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2012/13 Target	Proposed targets				National Comparison
							2011/12	2012/13 (YTD)		2013/14	2014/15	2015/16	2016/17	
81	Target	AWH AS15	Percentage of successful completions of those in drug treatment	CAS	Monthly		11%	14% (Apr-Sep 2012)	15.0%	1% above England average	Not set	Not set	Not set	15% (2011-12)
82	Tracker	SL03	Percentage of the adult population participating in at least 30 minutes sport and active recreation of at least moderate intensity on at least 3 days a week	NS	6-monthly		23.3	24						22.6
83	Target	SL04	Number of adult community health checks / appraisals completed	NS	Quarterly		2490	3191	2500	2500	3000	3000	3000	
84	Tracker	N/A	Excess winter deaths (3 year pooled)	CAS	Annual		19.8 (2007-10)	Not due						
85	Target	AWH AH25ii	Adults aged 65+ per 1000 population admitted on a permanent basis in the year to residential or nursing care	CAS	Quarterly		9.1 per 1000	8.5 per 1000 (Apr-Dec)	8.8 per 1000	8.5 per 1000	Not set	Not set	Not set	7.1 (2011-12)
86	Target	AWH AH19	Proportion of people using social care who receive self-directed support, and those receiving direct payments	CAS	Quarterly		53.5%	53.2% (YE Dec)	50.0%	55.0%	60.0%	Not set	Not set	43.0% (2011-12)
87	Target	AWH AH21	The percentage of service users reporting that the help and support they receive has made their quality of life better	CAS	Quarterly		93.7%	95.4% (local survey - Apr-Dec 2012)	92.0%	92.0%	92.0%	92.0%	92.0%	88.2% (ASCS 2011-12)

Ref	Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2012/13 Target	Proposed targets				National Comparison
							2011/12	2012/13 (YTD)		2013/14	2014/15	2015/16	2016/17	
88	Target	AWH AH13	Proportion of older people who were still at home 91 days after discharge from hospital into reablement/ rehabilitation services	CAS	Quarterly		86.0%	87.6% (Jan-Sep 2012)	85.0%	85.0%	85.0%	85.0%	85.0%	82.7% (2011-12)
89	Tracker	AWH AH20i	Delayed transfers of care from hospital per 100,000 population	CAS	Quarterly		4.9 per 100,000	10.7 per 100,000						9.8 per 100,000
90	Tracker	AWH AH20ii	Delayed transfers of care from hospital, which are attributable to adult social care, per 100,000 population	CAS	Quarterly		1 per 100,000	1.86 per 100,000						3.8 per 100,000
91	Target	N/A	Percentage of people who have no ongoing care needs following completion of provision of a reablement package	CAS	Quarterly		54.3%	59.6% (Apr-Dec 2012)	50.0%	55.0%	Not set	Not set	Not set	
92	Target	N/A	Percentage of adults receiving secondary mental health services known to be in settled accommodation	CAS	Quarterly	Y	81.8%	88.1% (Apr-Dec)	85.0%	85.0%	85.0%	85.0%	85.0%	57.8% (2011-12)
93	Target	N/A	Patient experience of community mental health services (scored on a scale of 0-100)	CAS	Annual		87.3	Not due	Not set	87	Not set	Not set	Not set	86.8 (2011)
94	Tracker	N/A	Number of suicides	CAS	Quarterly	Y	32 (2011 - 2 awaiting verdicts)	55 (2012 - 39 awaiting verdicts)						

Ref	Member comment/query	Action to be taken/feedback for members
Adults, Wellbeing & Health Overview & Scrutiny Committee (Altogether Healthier)		
9	Target relating to smoking cessation should be increased as it impacts on the mortality and life expectancy indicators.	<p>This has been raised with the Public Health Portfolio Lead.</p> <p>The target for smoking quitters has been increased by almost 200 for 2013/14. With a 52% quit rate this means an additional 400 people entering the service. The current contract is due for renewal on 31st March 2014 where targets over a longer period can be considered.</p>
10	Targets for cancer screening should be increased to reflect levels of performance and need in County Durham.	This has been raised with the Public Health Portfolio Lead who has confirmed that this a nationally set target and is tightly performance managed and controlled.
11	Concern expressed over AWHAH20i/AWH AH20ii (delayed transfers of care from hospital). There was a possibility of a bottleneck which would affect future hospital admissions if delayed transfers are not addressed.	An indicator relating to Delayed Discharges from hospitals will be monitored as part of the Healthier basket.